



LIFE SCIENCE OVERVIEW

Excellence Without Exception



UG2
Life Science
EXCELLENCE WITHOUT EXCEPTION



The New Standard
of Facility Services



When it comes to expertise behind the yellow line, we're ahead of the curve. Unlike a lot of other Facility Services companies, we're certified to clean Life Science environments. Before our team goes to work in any medical, laboratory or biopharma environment, we make sure they've mastered your standard operating procedures and successfully completed your training modules.



Demanding industries demand a higher standard of facility services.

It's hard for your team to make scientific advances when they're held back by workspace issues. At UG2, we meticulously structure our Facility Services to keep your lab and office spaces pristine and your employees happy.

Because we're uniquely able to support your facility with a consistent team of dedicated experts, you won't need to spend valuable time researching and onboarding multiple vendors. Our teams develop an institutional knowledge of your facility, from the intricacies of your equipment to the rigorous demands of your lab techs and scientists to the ever-evolving details of your Standard Operating Procedures.

From room pressurization and fume hood disassembly to glass washing and inventory restocking, our professionals are certified experts at keeping your areas clean and disinfected—without disrupting your teams.

From the constant restocking of gowns, booties, gloves, masks, and beakers to the methodical sterilization and

cleaning of glassware to the never-ending care behind managing your vivariums, it's hard to imagine a business with more moving parts. No matter what you need, we can help.

The quality of your working spaces plays an important role in the validation of your research. That's why world-renown universities, biomedical firms and pharmaceutical companies trust UG2 to manage their HVAC, clean power supply, plumbing, waste-water treatment, formal lab services, cell culture, incubators, fume hoods, room pressurization, vivariums, and more. A Facilities Services Manager runs self-performance checks to ensure accountability over all the work we do.



ACCESS HUNDREDS OF SERVICES WITH JUST ONE PHONE NUMBER.

You spend so much time researching in your labs. Save yourself the need to investigate multiple vendors. With one call to UG2, you'll get excellence without exception.



At UG2 we know our ISO from our ACH.

In life science environments, knowledge and protocols are everything. With UG2's specialized services, we offer a highly trained, deeply experienced and workforce that can address your specific needs and operating procedures.

Lab Support Services

- Gowning
- Cage washing
- Glass washing
- Consumable stocking, inventory & ordering
- Environmental rooms
- Vivariums

Operations & Maintenance

- HVAC
- Electrical
- Plumbing
- Wastewater treatment
- Room pressurization
- Fume hoods
- Building automation systems related to labs & vivarium's
- Lab gas
- Lab utilities (vacuum systems & clean compressed air)

Janitorial

- Green cleaning
- Quality management cleaning
- LEED/ISO compliance and certification
- Waste stream and recycling consultation
- Periodic project cleaning

Enhanced Cleaning & Disinfection

- Restroom
- Kitchen / breakroom
- Conference room
- Electrostatic disinfection spraying
- Workplace



USAFE2
EH&S EXCELLENCE

We enforce rigorous safety standards for each property and facility we maintain. We train all employees and promote an ongoing safety culture to keep our team and your employees and visitors as safe as possible.



We have support down to a science.

UG2 offers a full suite of support services to help you achieve a well-functioning work environment and enhance the workplace experience for your employees and guests.

Mailroom

- Mail sorting and distribution
- Package shipping and receiving
- Bulk mailing
- Courier and messenger services
- Vendor and asset management
- Packing
- On-site staff

Document Management

- Copying and printing
- Binding services
- Document imaging/scanning
- Laminating
- Large-format printing
- Photo reproduction

Workplace

- Reception and switchboard
- Admin/clerical support
- Maintenance and housekeeping
- Job pick-up and delivery
- Conference room setup
- A/C services
- Snack wall provisioning
- Inventory management and logistics support
- Quality inspections and reporting
- Beverage center support and stocking
- Event set-up and break-down
- Kitchen cleaning and sanitization
- Workplace cleaning and sanitizing (hoteling environments)
- Carpet spotting and cleaning
- Workplace policing and ancillary services



The big
picture.

Microscopic
details.

And everything
in between.

Dedication you
could put under
a microscope.



Our people are our greatest strength,
our key differentiator, and our
biggest accomplishment.

We lead in our industry by understanding yours.

UG2's life science teams have the background, training, knowledge, and leadership to support your specialized spaces. We can even handle all the time-consuming paperwork that goes into validating your working conditions. This approach allows us to meet the lofty standards of the CDC, the FDA, and AAALAC but, just as important, it allows us to surpass our clients' expectations for quality, safety, and performance.

Life science is our life's work.

Over the years, we've developed meaningful partnerships with companies at the forefront of technology, medicine and innovation. We've earned a reputation for being a citizen of our clients' industries by working tirelessly to deliver on the unique requirements of life science, biopharmaceutical, specialized manufacturing, and research & development facilities.

A difference even scientists can't measure.

Just like the rest of your team, we become an invaluable part of your facility. We are familiar with the intricacies of your equipment. We know the importance of your space. And we come to know your lab techs and scientists and how they like to operate.

This level of institutional knowledge enables us to do our work—without ever getting in the way of yours. From sterilizing glass to cleaning cages, we adhere to the strictest of specifications, so your operation passes all FDA validation requirements.

And as your Standard Operating Procedures evolve over time, so will ours.

Industry leading services. In every industry.

There's much more to facilities services than providing a safe, clean, and welcoming environment. At UG2, we're known for understanding the specific nuances of every industry we serve – and the unique demands of each business we represent.

We pride ourselves on being citizens of our customers' industries and an extension of their management team.

Committed to delivering the highest standard of facility services.

UG2 sets a new standard for excellence in comprehensive, integrated facility services. We deliver innovative solutions, pristine environments, and a passion for customer service from a team with more than 350 years of experience in the facilities maintenance industry. Our suite of solutions includes Janitorial Services, Operations & Maintenance, and Workplace Solutions for clients in Commercial, Corporate, Education, Healthcare, Life Science, Public Venue, Retail, and Industrial markets. We use advanced technologies to deliver efficient service, constantly refine our processes to ensure our team continues to lead, and emphasize a culture of excellence throughout our organization. UG2 is based in Boston with regional offices in Washington, DC, New York City, Sunnyvale, Los Angeles, St. Louis, Southern Florida and Chicago. UG2 has been recognized as one of the fastest growing privately held organizations in the industry.

Contact us today to find out how UG2 can help you increase productivity and improve the quality of your facility.

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